



Persimmon

Together, we make a home.

OFFICIAL PARTNER

PERSIMMON HOMES THAMES VALLEY

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Our Ref: BF/KB

Mr Woodjetts
By email only

18th May 2021

Dear Mr Woodjetts

Thank you for your email and accompanying report.

Firstly may I apologise for the fact that you have felt it necessary to escalate this matter to myself, however I would agree that it is unacceptable that these snags be unresolved nearly 12 months after being first identified. Our Estate Adoptions Manager, Alex Mayne will remain the point of contact within Persimmon Homes however I will be implementing fortnightly meetings alongside our Technical Director, Daniel Castle to ensure that a clear action plan is put in place and adhered to.

I have been in contact with our Groundworks contractor and they will be on site next week to carry out the remedial works associated with the civil engineering works, this will include drainage, block paving and white lining works.

I would like to thank you for bringing this to my attention and I would like to reiterate our comment to resolving these issues. I trust that this is satisfactory and will provide a further update detailing said action plan once I am in a position to confirm the same.

Yours sincerely

Ben Felton
Managing Director
Persimmon Homes Thames Valley